# Remote Deposit Online
## Technical Requirements

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Remote Deposit Online functions best if your system meets the recommended configuration. Prior to use, review the following technical requirements for critical hardware and software requirements.

## Important Reminders:

- Broadband Internet connectivity with TCP/IP must be enabled with a minimum upload speed of 100Kbits/sec
  - To measure bandwidth, go to https://www.speakeasy.net/speedtest/ and select Begin Test. Make note of the Upload Speed results.
- Scanner models may have different system requirements.
- Only the operating systems, browsers, and scanners listed herein are compatible at this time.

## Windows Requirements:

| Equipment/Software | Requirement |
|---|---|
| Operating System (May vary by scanner) | Windows 8 (any 32- or 64-bit editions)<br>Windows 8.1 (any 32- or 64-bit editions)<br>Windows 10 (any 32- or 64-bit editions)<br>Windows 11 (64-bit editions) |
| Internet Browser | Microsoft Edge version up to 122<br>Google Chrome version up to 122<br>Mozilla® Firefox version up to 123<br>**Note**: Bank of America recommends turning off automatic updates for your browsers. |

| Scanner | Minimum System Specifications | Recommended System Specifications |
|---|---|---|
| Digital Check CheXpress 30 (CX30)<br>Panini Vision X 1B | 2 GB RAM<br>2 GHz Pentium IV<br>1.5 GB hard drive free space | 2 GB RAM<br>2.4 GHz Pentium IV<br>1.5 GB hard drive free space |

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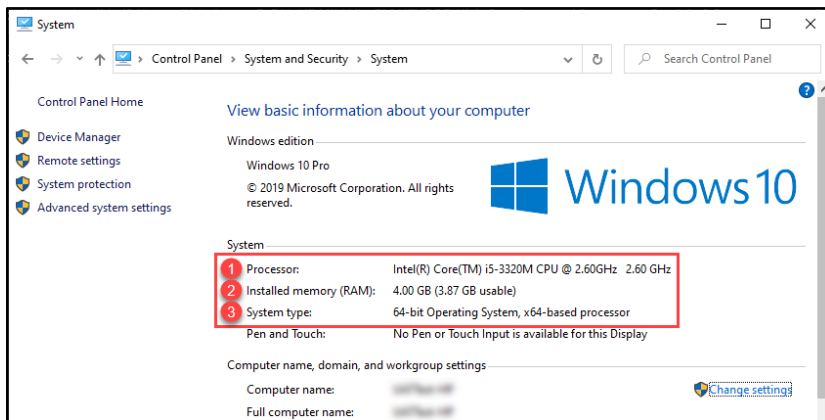
## How to Check System Requirements on a Windows 10 Machine:

### System/Memory/Processor:

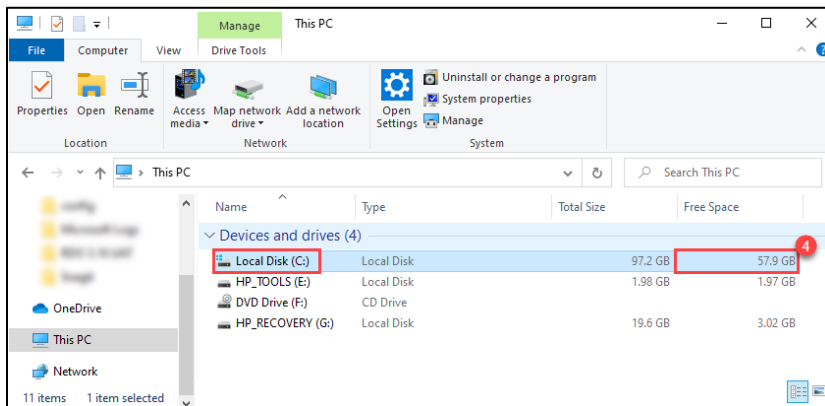Start (Microsoft Orb) → Control Panel → System

1. Processor = 2 GHz Pentium IV
2. Memory (RAM) = 2G Minimum / 2G Recommended
3. System = OS Version Min Microsoft Windows 8 required



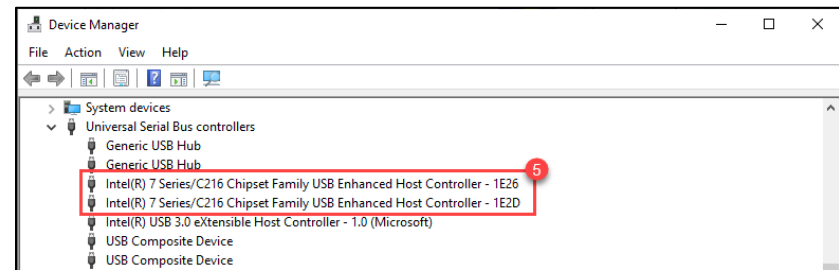### Hard Drive:

Start (Microsoft Orb) → Computer

4. Hard Drive = 1.5 GB free space is required



### USB 2.0:

Start (Microsoft Orb) → Control Panel → System and Maintenance → Device Manager → Universal Serial Bus controllers → USB2 or Enhanced Host

5. USB Controllers = USB2 or Enhanced Host Controller

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### MAC Requirements:

| Equipment/Software | Requirement |
|---|---|
| Operating System (May vary by scanner) | Mac OS X 10.9 Mavericks<br>Mac OS X 10.10 Yosemite<br>Mac OS X 10.11 El Capitan<br>macOS 10.12 Sierra<br>macOS 10.13 High Sierra<br>macOS 10.14 Mojave<br>macOS 10.15 Catalina<br>macOS 10.16/11 Big Sur<br>macOS 12 Monterey<br>macOS 13 Ventura<br>macOS 14 Sonoma |
| Internet Browser | Safari version 14 to 17<br>Google Chrome version up to 122<br>Mozilla® Firefox version up to 123<br>Note: Bank of America recommends turning off automatic updates for your browsers. |

| Scanner | Minimum System Specifications | Recommended System Specifications |
|---|---|---|
| Digital Check CheXpress 30 (CX30)<br>Panini Vision X 1B | 2 GB RAM<br>Full 64-bit processor<br>1.5 GB hard drive free space | 2 GB RAM<br>Full 64-bit processor<br>1.5 GB hard drive free space |

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## How to Check System Requirements on a MAC 14 Machine:

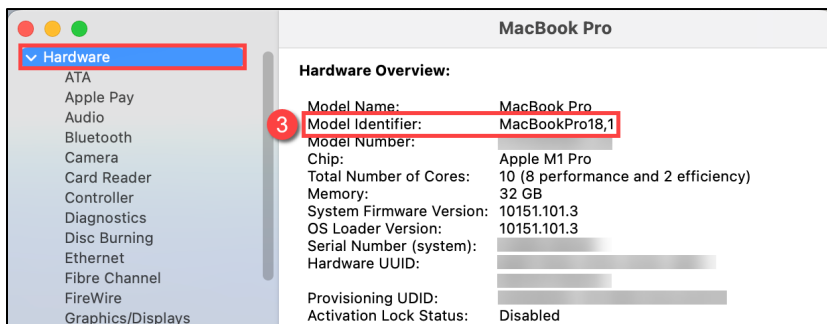### System/Memory/Processor:

Apple Icon → About This Mac

1. Version / System = OS Version Min 10.9 is required
2. Memory (RAM) = 2G Minimum / 2G Recommended

### Hard Drive:

Apple Icon → About This Mac → More Info → General → System Report → Hardware

3. Model Identifier = iMac7,1 or newer, or MacBook5,1 or newer (All are full 64 bit)

### Processor:

Apple Icon → About This Mac → More Info → General → Storage

4. Hard Drive = 1.5 GB free space is required

### USB 2.0:

Apple Icon → About This Mac → More Info → General → System Report → Hardware → USB

5. USB Controllers = USB 2.0 or Higher