

# Remote Deposit Online

## Technical Requirements



Remote Deposit Online functions best if your system meets the recommended configuration. Prior to use, review the following technical requirements for critical hardware and software requirements.

### Important Reminders:

- Broadband Internet connectivity with TCP/IP must be enabled with a minimum upload speed of 100Kbits/sec
  - To measure bandwidth, go to <https://www.speakeasy.net/speedtest/> and select Begin Test. Make note of the Upload Speed results.
- Scanner models may have different system requirements.
- Only the operating systems, browsers, and scanners listed herein are compatible at this time.

### Windows Requirements:

| Equipment/Software                               | Requirement                                                                                                                                                                                           |
|--------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| PC Processors Supported with Scanners            | Microsoft: Intel, AMD<br>Snapdragon ARM processors are not currently supported for use with scanners                                                                                                  |
| Certified Operating System (May vary by scanner) | Windows 10 (any 32- or 64-bit editions)<br>Windows 11 (64-bit editions)                                                                                                                               |
| Certified Internet Browser                       | Microsoft Edge version up to 139<br>Google Chrome version up to 139<br>Mozilla® Firefox version up to 142<br><b>Note:</b> Bank of America recommends turning off automatic updates for your browsers. |

| Scanner                                                 | Minimum System Specifications            | Recommended System Specifications        |
|---------------------------------------------------------|------------------------------------------|------------------------------------------|
| Digital Check CheXpress 30 (CX30)<br>Panini Vision X 1B | 2 GB RAM<br>1.5 GB hard drive free space | 2 GB RAM<br>1.5 GB hard drive free space |

# Remote Deposit Online

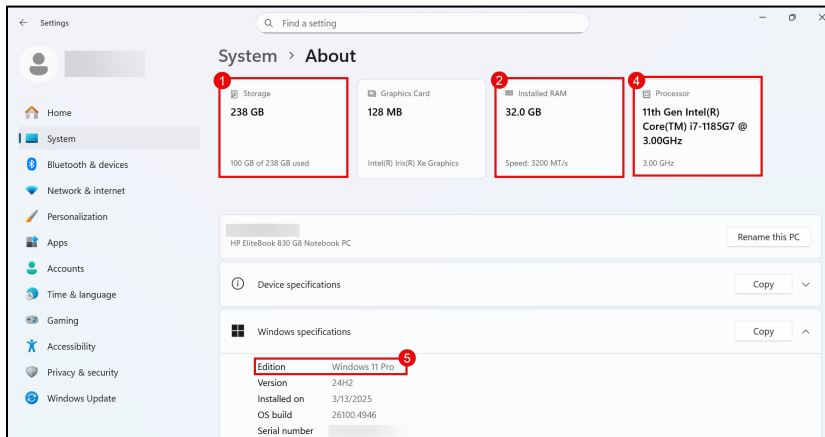
## Technical Requirements

### How to Check System Requirements on a Windows 10 Machine:

#### System/Memory/Processor:

Start (Microsoft Orb) → Control Panel → System

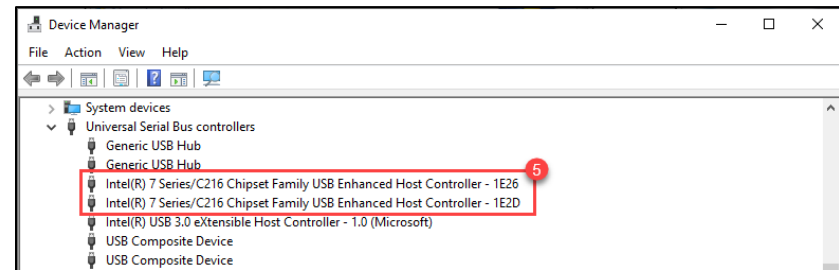
1. Storage = 1.5 GB free space is required
2. Memory (RAM) = 2G Minimum / 2G Recommended
3. Processor = 2 GHz Pentium IV
4. System = OS Version Min Microsoft Windows 10 required



#### USB 2.0:

Start (Microsoft Orb) → Control Panel → System and Maintenance → Device Manager → Universal Serial Bus controllers → USB2 or Enhanced Host

5. USB Controllers = USB2 or Enhanced Host Controller



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### MAC Requirements:

| Equipment/Software                               | Requirement                                                                                                                                                                             |
|--------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| PC Processors Supported with Scanners            | <b>Apple: Intel and Apple ARM (M series chips) supported with Rosetta.<br/>Full 64-bit processor</b>                                                                                    |
| Certified Operating System (May vary by scanner) | macOS 11 Big Sur<br>macOS 12 Monterey<br>macOS 13 Ventura<br>macOS 14 Sonoma<br>macOS 15 Sequoia                                                                                        |
| Certified Internet Browser                       | Safari version 14 to 18.6<br>Google Chrome version up to 139<br>Mozilla® Firefox version up to 142<br>Note: Bank of America recommends turning off automatic updates for your browsers. |

| Scanner                                                 | Minimum System Specifications            | Recommended System Specifications        |
|---------------------------------------------------------|------------------------------------------|------------------------------------------|
| Digital Check CheXpress 30 (CX30)<br>Panini Vision X 1B | 2 GB RAM<br>1.5 GB hard drive free space | 2 GB RAM<br>1.5 GB hard drive free space |

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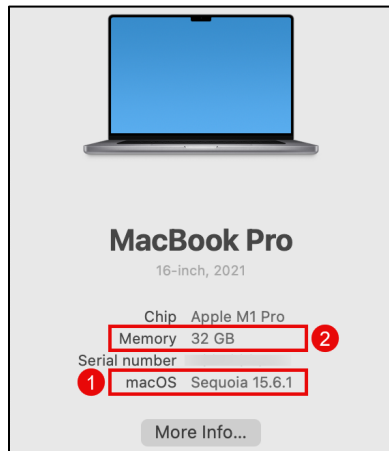
## Technical Requirements

### How to Check System Requirements on a MAC 14 Machine:

#### System/Memory/Processor:

Apple Icon → About This Mac

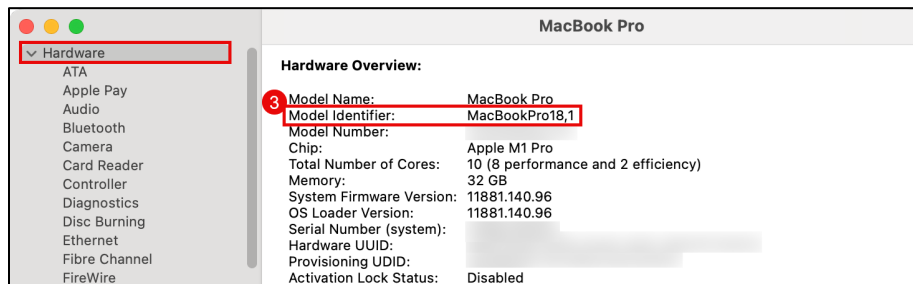
1. Version / System = OS Version Min 11 is required
2. Memory (RAM) = 2G Minimum / 2G Recommended



#### Hard Drive:

Apple Icon → About This Mac → More Info → General → System Report → Hardware

3. Model Identifier = iMac7,1 or newer, or MacBook5,1 or newer (All are full 64 bit)



#### Processor:

Apple Icon → About This Mac → More Info → General → Storage

4. Hard Drive = 1.5 GB free space is required



#### USB 2.0:

Apple Icon → About This Mac → More Info → General → System Report → Hardware → USB

5. USB Controllers = USB 2.0 or Higher

